

Telebanking Pro s Identity Guide

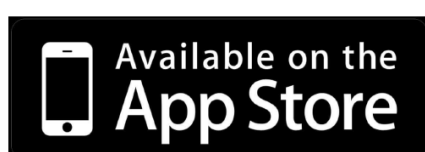
ERSTE  SPARKASSE 

s Identity in Telebanking Pro

Content

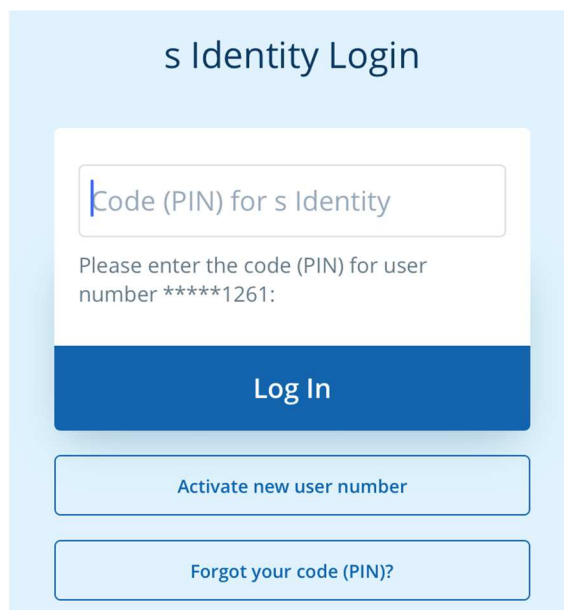
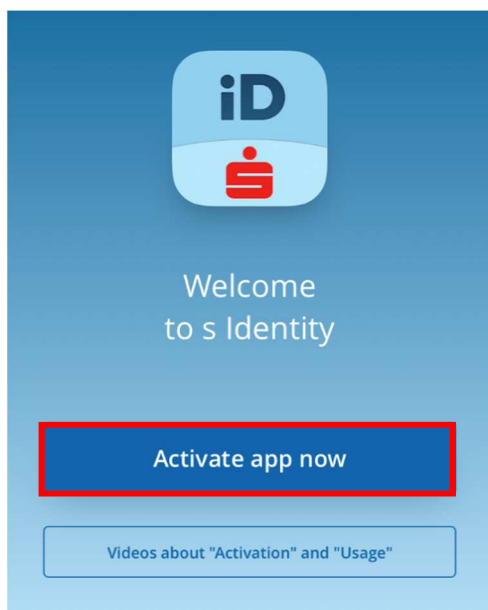
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Download the s Identity App from the App Store (iOS) or Google Play (Android).

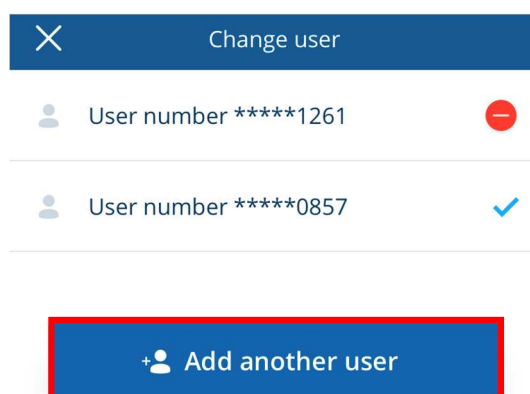
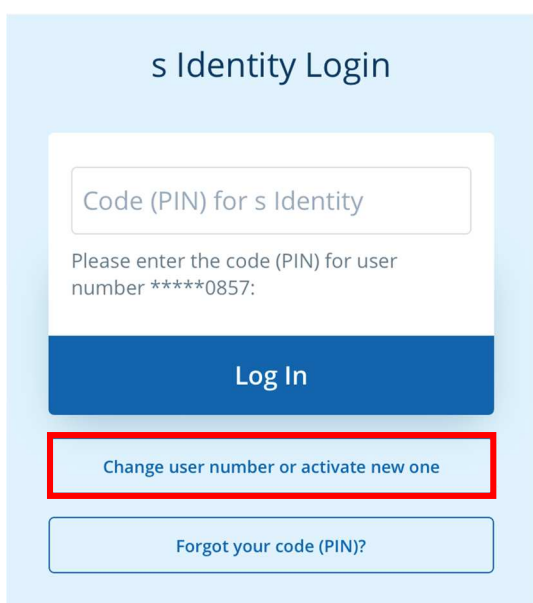


When you start the app for the first time you will see the buttons "Activate app now" and "Videos about "Activation" and "Usage"". Click on "Activate app now" to start the activation.

If you have already activated a user or disposer in your s Identity app, you can use "Activate new user / disposer" to start the activation of an additional user or disposer.




If several users or disposer are active in your s Identity app, click on "Change user number or activate new one" and subsequently on "Add another user / disposer" to start a new activation process.




Activation of your user for login


Select "Telebanking Pro" and then "Users".



Activation
Your product



Activation




Before we start:

For which product do you want to activate s Identity?

George

Telebanking Pro




User or disposer?

Do you want to activate s Identity for your user (to login) or for your disposer (to sign orders)?


User

Disposer

Select "Yes, I have a code". (If you do not have an activation code yet, click "No, I don't have a code" to see how to get it.)



Activation



Activation code

Do you have an s Identity activation code available?

Yes, I have a code

No, I don't have a code


Enter your user number and click "Next".

You should have received this either from us by mail / SMS, or from your administrator.

In the next step, you can either type or scan your activation code and then confirm with "Next".

Note: To scan the activation code, s Identity needs access to the camera on your smartphone.


<
Enter user number
Step 1 of 4




Start the activation
with your user number:

Please enter your nine-digit user number, as it was either sent to you by e-mail/SMS or provided to you by your administrator.

<
Activation code:
Step 2 of 4



... and your personal
activation code




Please scan the activation code by tapping "SCAN CODE".
You can also enter the activation code manually.
The activation code was either sent to you by mail or provided to you by your administrator.

Define a 4-10-digit code (PIN) to protect s Identity against unauthorized access, click "Next", and then input the code again on the next screen. Confirm with "Activate".


IMPORTANT: Avoid ascending or descending number sequences.

<
Your Code (PIN) for s Identity
Step 3 of 4



Please select a code (PIN) for s Identity:

<
Confirm Code (PIN)
Step 4 of 4




Please repeat your
Code (PIN) and confirm it:


Finished! Once successfully activated, you can log in to s Identity for the first time.


Tip: If you use s Identity for multiple users or disposers, we recommend activating push notifications. That way, you can simply tap on the notification on your smartphone for any Telebanking Pro authorisations and always be lead to the correct PIN input tab.

Activation of your disposer for order authorisation

Select "Telebanking Pro" and then "Disposer".


 Activation
Your product


 Activation




Before we start:

For which product do you want to activate s Identity?

George

Telebanking Pro




User or disposer?


Do you want to activate s Identity for your user (to login) or for your disposer (to sign orders)?

User

Disposer

Select "Yes, I have a code". (If you do not have an activation code yet, click "No, I don't have a code" to see how to get it.)


 Activation



Activation code

Do you have an s Identity activation code available?

Yes, I have a code


No, I don't have a code

Enter your number and click on "Next".

In the next step, you can either type or scan your activation code and then confirm with "Next".

Note: To scan the activation code, s Identity needs access to the camera on your smartphone.


<
Enter disposer number
Step 1 of 4




Start the activation
with your disposer number:

Please enter your nine-digit disposer number,
as it was either sent to you by e-mail/SMS or
provided to you by your administrator.

<
Activation code:
Step 2 of 4



... and your personal
activation code




Please scan the activation code by tapping
"SCAN CODE".
You can also enter the activation code manually.
The activation code was either sent to you by
mail or provided to you by your administrator.

Define a 4-10-digit code (PIN) to protect s Identity against unauthorized access, click "Next", and then input the code again on the next screen. Confirm with "Activate".


IMPORTANT: Avoid ascending or descending number sequences.

<
Your Code (PIN) for s Identity
Step 3 of 4



Please select a code (PIN) for s Identity:

<
Confirm Code (PIN)
Step 4 of 4



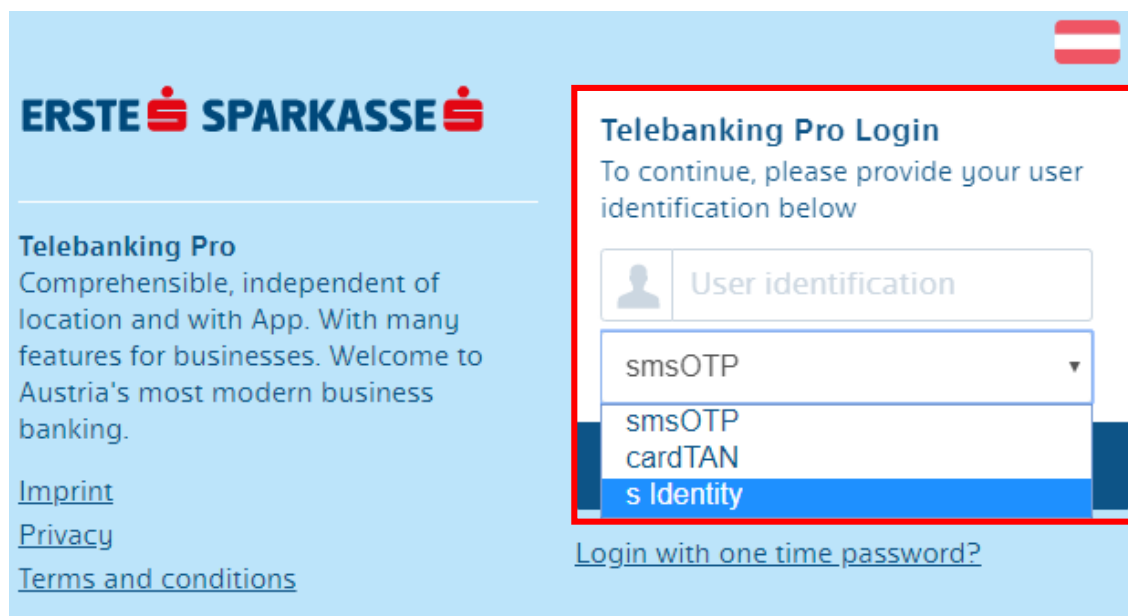
Please repeat your
Code (PIN) and confirm it:

s Identity in Telebanking Pro Web

Login

Open <https://www.sparkasse.at/tbp> in your browser.

Enter your user ID on the login screen, select "s Identity" and click on "Start login".



ERSTE SPARKASSE

Telebanking Pro
Comprehensible, independent of location and with App. With many features for businesses. Welcome to Austria's most modern business banking.

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[Privacy](#)
[Terms and conditions](#)


Telebanking Pro Login
To continue, please provide your user identification below

User identification

smsOTP
smsOTP
cardTAN
s Identity

[Login with one time password?](#)

Telebanking Pro now shows you a 4-digit verification code and at the same time sends an authorisation request to your s Identity app. Open the s Identity app on your smartphone and enter the code (PIN) for your user ID.



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independent of location and
with App. With many
features for businesses.
Welcome to Austria's most
modern business banking.

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Telebanking Pro Login

You will soon receive an authorisation
request in your s Identity application
for login.

**Before you login make sure to check
the verification code!**

 5

Verification code: **GNFD**



[Back](#)

Compare your verification code - if it matches, you can confirm the login with the "Sign" button. If the displayed verification code does not match, please contact the helpdesk immediately!

s Identity

Do you want to log into Telebanking Pro?

02:54

Telebanking Pro Login

Verification Code

GNFD

Is the verification code displayed above correct? Press the
"Sign" button.

You do not want to log in or noticed an error? Press the
"Cancel" button.

Sign

Cancel




Order authorisation

Click "Sign" next to the job you want to authorise to start the approval process.

Payment orders > Signature folder

1 element selected ✕

Sign combined

Initiating account	Orders	Total sum	Status	
<input type="radio"/> more than 1 initiating account at Erste Bank und Sparkassen	3	21.00	●	
<input checked="" type="radio"/> more than 1 initiating account at Erste Bank und Sparkassen	50	3,434.30	●	
<input type="radio"/> more than 1 initiating account at Erste Bank und Sparkassen	2	5.99	●	

Select your disposer from the list, highlight "s Identity" and click "Next" - this will trigger the sending of the authorisation request to the s Identity App.

Open the s Identity app on your smartphone and enter the code (PIN) for your disposer ID.

CHOICE TYPE OF SIGNATURE

Disposer

A (...857)

Type of signature

☒ s Identity

Cancel

Next

Compare the order details displayed in Telebanking Pro with those in s Identity. If the data match, you can sign the order in s Identity using the "Sign" button.

SIGN ORDERS

Please complete your approval directly with s Identity.

REFERENCE CODE	4039578552
ORDERS	1
CONTROL VALUE	1

Back

s Identity
Approve the order details:
02:54

Sign orders

Reference code
4039578552

Orders
1


Control Value
1,00

You did not order or you've discovered an error? Then press "Cancel".

Sign

Cancel

After successful approval, the signed order is moved from the signature folder to "Authorised". You can now close s Identity.



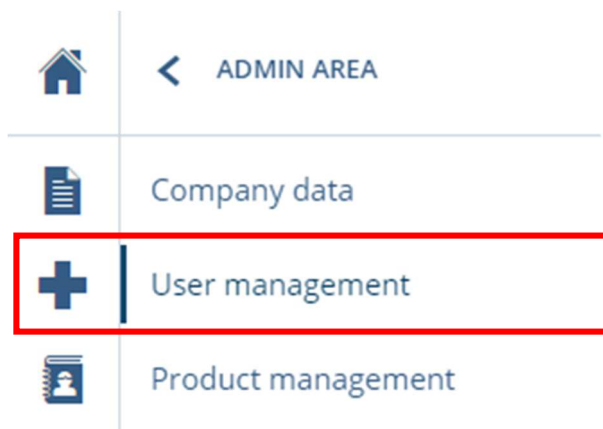
Your authorisation is being processed...

You can now leave s Identity - switch to the application where you started the process and check the status of your action!

OK

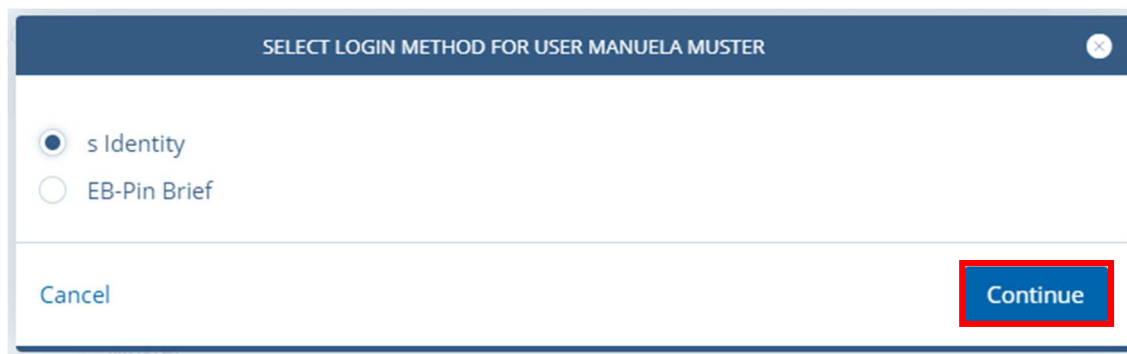
Create new activation codes

Each user assigned to the "Administration" user group can create activation codes for s Identity for himself and other users under "user management" in the admin area.



For new users

When creating a new user, click "Save" and then select "s Identity". Click on "Next" to generate the access data for the new user, which contain an activation code for the s Identity App and for s Identity Desktop. You can save these as a PDF.



For existing users

To generate an activation code for an existing user, click on the three vertical dots in the corresponding row with the user data and then on "Create s Identity Activation Code".

USER GROUP Administration		DESCRIPTION				
Name	Personal-ID	Username	Unit	Email	Status	
Max Mustermann					●	⋮
Manuela Muster						

Edit
Create s Identity activation code
 Create EB-PIN letter
 Assign TAN card

In the next step, select whether you want to receive the activation code for the s Identity App or for s Identity Desktop. After clicking on "Create activation code" you will receive the desired code, which you can save as a PDF.

CREATE S IDENTITY ACTIVATION CODE FOR USER MAX MUSTERMANN
✕

☐ s Identity App
☐ s Identity Desktop

Cancel

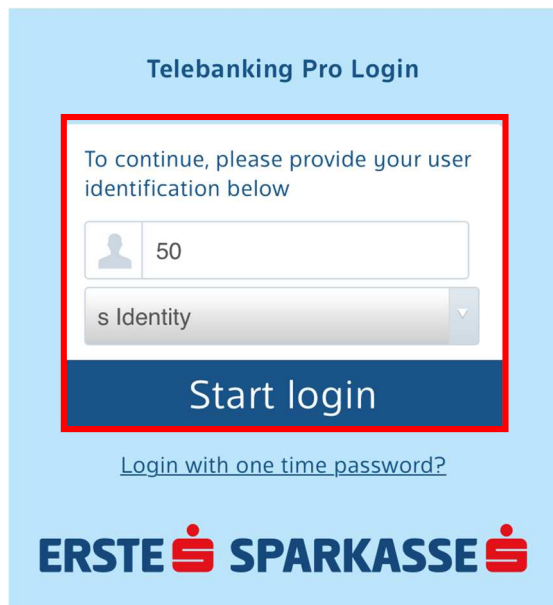
Create activation code

s Identity in der Telebanking Pro-App

Login

Open the Telebanking Pro app on your smartphone.

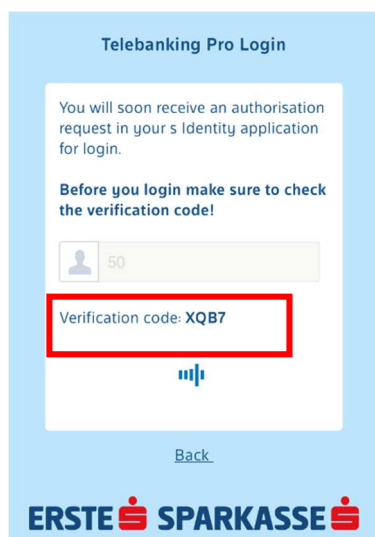
Enter your user ID, select your s Identity and tap on "Start Login" - this will trigger the sending of the authentication request to the s Identity App.



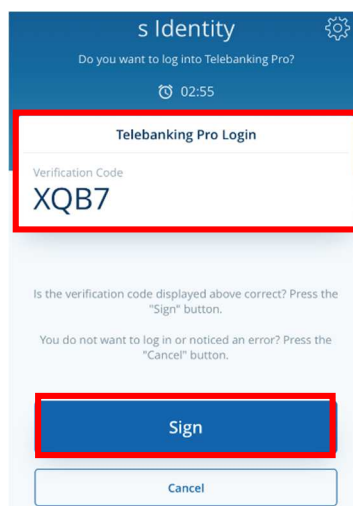
The screenshot shows the 'Telebanking Pro Login' screen. It has a light blue background. At the top, the title 'Telebanking Pro Login' is in bold. Below it, a text prompt says 'To continue, please provide your user identification below'. There are two input fields: the first contains the user ID '50' and has a person icon on the left; the second is a dropdown menu labeled 's Identity'. Below these fields is a large blue button with the text 'Start login'. Underneath the button is a link that says 'Login with one time password?'. At the bottom of the screen is the 'ERSTE SPARKASSE' logo.

Compare the verification code displayed in the Telebanking Pro app with that in the s Identity app. If the verification codes match, you can finalize the login to the Telebanking Pro app by clicking on "Sign".

If the displayed verification code does not match, please contact the helpdesk immediately!



This screenshot shows the Telebanking Pro app during the verification step. The title is 'Telebanking Pro Login'. The text says 'You will soon receive an authorisation request in your s Identity application for login.' and 'Before you login make sure to check the verification code!'. Below this is a yellow box containing the user ID '50'. Underneath that, the text 'Verification code: XQB7' is displayed and highlighted with a red rectangle. At the bottom, there is a blue button with a white signal icon and a 'Back' link.



This screenshot shows the 's Identity' app interface. At the top, it says 's Identity' and 'Do you want to log into Telebanking Pro?'. Below that is a clock icon and the time '02:55'. A red rectangle highlights a box titled 'Telebanking Pro Login' which contains the text 'Verification Code' and 'XQB7'. Below this box, there is a question: 'Is the verification code displayed above correct? Press the "Sign" button.' and a note: 'You do not want to log in or noticed an error? Press the "Cancel" button.' At the bottom, there are two buttons: a large blue 'Sign' button (highlighted with a red rectangle) and a smaller white 'Cancel' button.

After successfully logging in, the dashboard opens in the Telebanking Pro app. You can now leave s Identity.

Order authorisation

Select the job you want to sign and click on "Sign".

In the next step, you can select the authorised signatory and s Identity as the signature method.

By clicking on "Next" the authorisation request will be sent to the s Identity App.

< Back Order details

Details Payments

CHECKSUM
20,01

BUNDLE ID
4188f299-c3e1-4b17-
b071-22bbb15a89e9

REFERENCE	ORDERS
-	2

CREATED BY
Sysadmin Sysadmin

DUE DATE	CREATED ON
Today	Today

SIGN

< Sign orders

Authorized signatory

A ...857 ▼

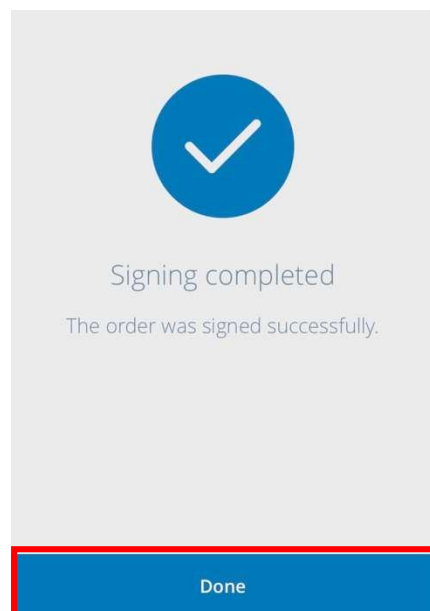
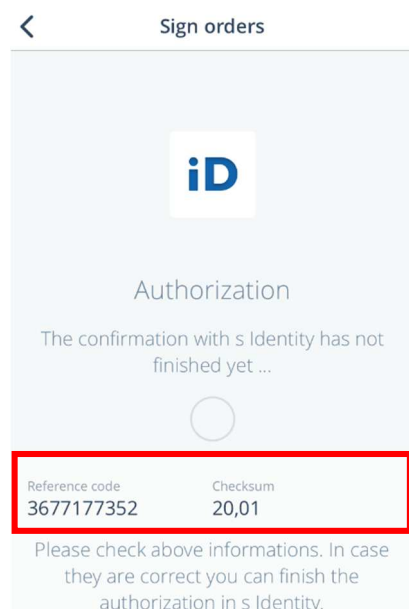
Please choose the signature method

✓ s Identity

CONTINUE

Open s Identity and enter the code (PIN) for your disposer.

Compare the order details displayed in the Telebanking Pro app with those in s Identity. If the data match, you can sign the order in s Identity using the "Sign" button.



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